Case Story The Blue Train, South Africa

The Blue Train is owned by Transnet Limited, a South African state owned public company through its subsidiary, Spoornet. The Blue Train is unique as it not merely a train, but combines the luxury of world leading hotels with the charm of train travel.

For a luxury train such as the Blue Train, a communications

solution to serve staff as well as passengers is essential. The needs range from butlers who are to be available all day to serve the needs of their guests, over the train manager who needs to be available



to answer and distribute calls and faxes, to the staff in the dining car/kitchen who needs to be able to place orders and communicate with each other. Last but not least, the passengers should be able to communicate with the outside world even while travelling.

In order to achieve this, a KIRK System 1500 was installed in the Blue Train. The solution makes it possible for staff members on board the train to experience flexibility and mobility while still remaining in constant close dialogue with one another. Being able to do so allows for the staff members to obtain more efficient working processes as well as to provide the passengers with the best possible service.

Installed by:



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