

Baylor University Medical Centre

Texas, USA

Earning the Distinguished Hospital Award for Clinical Excellence, Baylor University Medical Center in Dallas recently upgraded their facilities to accommodate the increased demands of healthcare within



After careful evaluation and consideration they elected to purchase a Commtech BASEPage system to replace their aging paging system – chiefly for its access to USA Mobility's wide area paging network.

Due to the large geographical area the hospital covers, and the number of doctors traveling between hospitals, they have an unusually high percentage of wide area pagers.

The integration between BASEPage and USA Mobility is seamless. Operators simply select who they want to contact, BASEPage then decides how to contact them.

In addition to the wide area paging facilities, BU Medical Center has two channels of PABX access for direct staff paging.

The system utilized also generates reports on every cardiac call sent out via the PABX.

BASEPage is also linked into the hospital's state-of-the-art nurse call system.

When an assistance button is pressed by a patient or staff member, the system automatically 'looks up' which nurses are scheduled at that time and pages the staff assigned to that particular ward.

If no one responds to the alert within a designated period, the system automatically locates someone else.

In addition, BASEPage monitors eighty plus security doors. BASEPage allows the hospital to 'arm' each door at different times of the day.

It may be regular practice to open a door during the day, but at night time it may be prohibited.

Once a door is armed and someone opens the door, BASEPage automatically alerts the security personnel rostered on for the ward.



Location: Wisconsin, USA

CommtechWireless is a world-leader in the supply of wireless communication solutions for the Healthcare, Hospitality, Emergency Services and Casino industries.

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