Alliance Community Hospital Ohio, USA

Founded in 1901, the Alliance Community Hospital is licensed for 204 beds and 78 aged care patients at an attached facility.

Fully accredited, the hospital is staffed by over 150 active and relief physicians.



Early this year, Bob Rice with Stellar-1 Communications in Ohio provided Alliance Community Hospital with an INTELPage system, a 50 watt transmitter and 52 pagers from CommtechWireless.

The system is integrated with the West-Call nursecall system used at the hospital to provide automatic messaging functionality.

Covering the entire campus and the attached aged care facility, the system sends messages from duress call points in patient rooms to staff carrying pagers throughout the hospital.

When a patient presses a call point button, the nurse on duty receives notification of the call and the room from which it originated, in under two seconds.

To further make use of this versatile system, nursing staff at Alliance Community Hospital notify housekeeping staff when a patient is discharged.

Virtually instant notification means the room can be cleaned and prepared for the next admission, as soon as possible. During day-to-day operation, these notifications are used to let housekeepers know that a room needs tidying.

Prior to installing Stellar-1's Commtech solution, Alliance Community Hospital used overhead voice paging to alert nurses and other staff of requirements.

Besides the fact that this meant patients were alerted to situations that were not their concern, the "squelch" of the PA, on busy nights, meant things were not entirely peaceful.

Through the Commtech solution provided by Stellar-1, Alliance Community Hospital has almost eliminated the need for overhead voice paging.

The hospital environment is now substantially quieter and more beneficial to the rest and healing of its patients.



Location: Ohio, USA

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www.commtechwireless.com sales@commtechwireless.com

Australia

PO Box 1037 OPDC 6916 PERTH, Western Australia Phone: +61 8 6240 0000 Fax: +61 8 6240 0001

United States

8301 Cypress Plaza Drive, Suite 105 JACKSONVILLE, FL, 32258-4416 Phone: +1 904 281 0073 Fax: +1 904 281 0074